



## **Child Care Resource & Referral has received the Child Care Aware Quality Assurance Seal**

NACCRRA Quality Assurance is a voluntary, national certification program for the field of Child Care Resource and Referral, including State Networks and Child Care Resource & Referral agencies (CCR&Rs).

The NACCRRA Quality Assurance process guides CCR&Rs and State Networks towards continuous quality assurance and excellence in service delivery.

### **History**

In 2002, NACCRRA launched Child Care Aware® Quality Assurance, a program developed by NACCRRA to increase the quality of child care services available to families. Funding from the Child Care Bureau supported the development and initial implementation for this program. NACCRRA determined that the value of Quality Assurance to the Child Care Resource & Referral field, as well as families across the country, warranted its continuation and expansion to provide families with the highest quality service possible.

### **Value of Validation**

NACCRRA Quality Assurance enables CCR&Rs and State Networks to improve quality and strive for excellence just as accreditation and quality rating systems do for providers. It can benefit every State Network and CCR&R in the same way that the Good Housekeeping Seal benefits consumer products and the AAA rating benefits other service delivery providers. Ultimately, it will catapult participating agencies into the upper echelon of CCR&Rs across the country.